

## ABSTRACT OF THE INVENTION

A system for monitoring activities performed at a cable television tap  
5 includes a card reader operable to read card data. A controller is coupled to the card  
reader and operable to determine that card data is read including technician  
information. A memory is operable to store the card data in association with a first  
access time data and date data. A remote system is operable to download the stored  
data, wherein the downloaded data is associated with the cable television tap.